

Thank you for choosing 123 Drive! Driving Academy! This letter provides you with important details about what happens next and how we do things ⁽²⁾

Online 8 hour Class – You will be provided with login credentials to complete the 8 hour classroom portion online. Upon completion, 123 Drive! Will be notified and document the student's file that it has been completed.

Scheduling –Once we have the student's signed contract and permit in hand, we will work up a driving lesson schedule for them and email it to you. If a student is pretty confident already, we will likely schedule them for three 2 hour lessons with their test at the end of the 3rd lesson, if they are testing with us. Less experienced students will be scheduled for four 1 ½ hour lessons. It's important to understand that a student cannot learn to drive in only 6 hours, so if they are a beginner, they will have to get practice in with a licensed driver between their lessons. If this is not possible, you can purchase additional lesson hours with us. Students under 17 are required to have 40 hours of driving in with a parent (including 10 at night) as well as the 6 hours with us. Please be sure to let us know if there are dates they CANNOT do like vacation dates, sports schedules, work schedules etc so we know what we have to work around. For changes, please email schedules@123DriveDrivingAcademy.com or call (843) 263-5023.

<u>Lessons</u> – Students will receive a text and parents will receive an email reminder 24 hrs prior to a lesson. We pick up and drop off students at home, work or a designated spot at their school. We will ALWAYS be in a black SUV with 123 Drive! magnets all over the car. If you see a conflict with the schedule, please let us know as soon as possible so we can reschedule that lesson. **Missed or canceled lessons without 24 notice will result in a \$50 charge**. Please keep in mind that rescheduling may result in the student's test date being bumped further out as well. For schedule cancellations or changes, email <u>schedules@123DriveDrivingAcademy.com</u> or call (843) 263-5023.

Forms for DMV – All students will receive a set of forms from their instructor on the firs lesson that need to be completed and returned to us (homework ©). We need those **COMPLETED and SIGNED forms back to us on the SECOND driving lesson**. That gets us time to fix anything that may have been missed and we will keep them safe until test time. All forms require a parent signature and if under 17, the student must also get an administrator from their school to sign the PDLA form. If we don't have all of these completed and in our hands before the last lesson, the student WILL not be able to test or go to the DMV for their license. No refunds will be given if we can't test a student or take them to the DMV because they did not get forms signed and you will have to purchase an additional lesson if we have to schedule it another day. All students will need \$25 to pay SCDMV when they get their picture taken for their license. License will be good for 8 years.

<u>Communication</u> – We try to keep open communication with parents and students. If there are specific things that you feel you would like us to work on with the student, please let us know. Likewise, we will give the student feedback on what we feel they need to practice more. If we do not feel a student is ready for the road test when the scheduled time comes, we will have that conversation with them and put it off until they have had time to practice more and are ready to be on the road alone. We can all agree that keeping our kids safe is the number one priority!

<u>Questions</u> – Please feel free to reach out to our Office Manager, Sharon Knight (843) 263-5023, with any questions or concerns. We try not to be on phone when we are with students so texting us or emailing is usually the best bet <u>Sharon@123DriveDrivingAcademy.com</u> and we can answer when we are free.